EVERYONE IS SUSCEPTIBLE TO COVID-19

WORKING TOGETHER WE CAN SLOW THE SPREAD.
FOR MORE INFORMATION, VISIT WWW.SIGNALHILL.ORG/CORONAVIRUS
REVISED PUBLIC HEALTH OFFICER ORDER AS OF APRIL 10, 2020

- Safer At Home Order extended through May 15, 2020
- Essential Business requirements
  - Effective April 15, 2020 at 11:59 p.m.
  - Establish a Social Distancing Protocol
    - Limits the number of people at a facility at any one time to ensure physical distancing can be easily maintained at all times
    - Where lines form, indicates where to stand in line to ensure physical distancing
    - Must provide hand sanitizer, soap and water, or effective disinfectant to employees
    - Must provide cloth face coverings to employees
    - Members of the public who enter essential businesses must wear a cloth face covering
- Read the full Order at publichealth.lacounty.gov/media/Coronavirus

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RESPECT AND OBSERVE PHYSICAL DISTANCING & SAFER AT HOME

FACE COVERING DO:
- Understand a face covering does not protect you from COVID-19, it protects those around you.
- Wear a face covering when you need to leave home to obtain essential goods or services.
- Use any of the following: bandannas, neck gaiters, scarves, cotton t-shirts, and towels.
- Continue to practice physical distancing and frequent handwashing.

FACE COVERING DON’T:
- Use N-95 respirators, surgical masks or other equipment intended for medical/emergency/first responder personnel.

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INFORMATION FOR RESIDENTS

- CLOSED
  - Trails, playground equipment, exercise equipment, restrooms, basketball courts, Dog Park, and parking lots at Discovery Well Park and Hilltop Park

- OPEN
  - Parks and open space
  - Please respect physical distancing guidance

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INFORMATION FOR RESIDENTS

- COVID-19 Emergency Brown Bag Food Delivery Program
  - Open to low-income seniors and low-income families through June 30, 2020
- LA County FREE Delivery Service
  - Temporary delivery program for older and dependent adults
    - Ages 60+, dependent adults (18-59), or individual with a permanent or temporary disability
    - For groceries, household items, and vital necessities
    - Call 888-863-7411, 24 hours a day, 7 days a week to request delivery service
    - Deliveries are made Monday – Friday, 8:00 a.m. – 5:00 p.m.
    - Order items online/phone and pre-pay
    - Critical Delivery Service Coordinator coordinates pickup and delivery

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INFORMATION FOR RESIDENTS

- Emotional Health
  - Suicide Prevention Lifeline
    - 800-273-8255 or text 838255
  - Domestic Violence Hotline
    - 800-799-7233 or text LOVEIS to 22522
  - Disaster Distress Hotline
    - 800-985-5990 or text TalkWithUs to 66746
  - Crisis Text Line
    - Text HOME to 741741
  - California Peer-Run Warm Line
    - 855-845-7415

- Emotional Health
  - California Youth Crisis Line
    - Call or text 800-843-5200
  - Veterans Crisis Line
    - 800-273-8255 (Press 1) or text 838255
  - Older Californians Friendship Line
    - 800-971-0016
  - LGBTQ National Hotline (1pm – 9pm)
    - 800-273-8255
  - Deaf and Hard of Hearing Individuals
    - 800-273-8255 (video relay service)
    - TTY 800-799-4889

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INFORMATION FOR RESIDENTS

- Testing
  - FREE COVID-19 testing is available to LA County residents
  - At this time, testing is limited to people with symptoms, or people who have been prevented from working because of contact with someone who has been infected.
  - Same or next day testing appointments are prioritized for individuals over 65, or those who have underlying chronic health conditions.
  - Tests are also prioritized for first responders, critical government workers, or health care professionals.
  - Tests are mouth swab tests that do not require assistance.
  - For more information or to sign up, visit Coronavirus.LACity.org/testing

WORKING TOGETHER WE CAN SLOW THE SPREAD.
FOR MORE INFORMATION, VISIT WWW.SIGNALHILL.ORG/CORONAVIRUS
INFORMATION FOR RESIDENTS

- Utilities and Bill Payments
  - Water shutoffs suspended
  - Street sweeping citations suspended
  - Southern California Edison service disconnections suspended
    - Call 800-950-2356 or visit www.sce.com/safety/coronavirus
  - Long Beach Energy Resources disconnections suspended and gas service restored
  - Keep Americans Connected Pledge
    - Several major phone service providers have agreed to suspend termination of services and waive late fees

WORKING TOGETHER WE CAN SLOW THE SPREAD.
FOR MORE INFORMATION, VISIT WWW.SIGNHALHILL.ORG/CORONAVIRUS
INFORMATION FOR RESIDENTS

- Rent and Mortgage Payments
  - Executive Order N-37-20, issued on March 27, implemented a statewide moratorium banning the enforcement of evictions orders for renters affected by COVID-19 through May 31.
  - Many national banks, state banks, and credit unions have agreed to temporary delays in mortgage payments and foreclosure sales and evictions for homeowners.
  - U.S. Department of Housing and Urban Development has suspended evictions and foreclosures through April 30 for homeowners with mortgages insured by the Federal Housing Administration.

- Taxes
  - State and federal tax filing deadlines have been postponed until July 15, 2020.
  - Penalties for late payments of property taxes may be cancelled.

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INFORMATION FOR RESIDENTS

- Economic Resources
  - LA County America’s Job Centers of California provides online resources for workers and job seekers.
  - OnwardCA.org is an initiative of companies and foundations working together to get California workers displaced by COVID-19 back to work as quickly as possible.

- Want to Help?
  - The American Red Cross is calling on all healthy and eligible adults to donate blood. It is perfectly safe to donate blood. Visit RedCross.org to make an appointment to donate.
  - Reach out to a friend or neighbor to offer help or support, if you are healthy and able. Appropriate ways to reach out include calling, texting, social media, or simply leaving a note in their mailbox.

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INFORMATION FOR BUSINESSES

- Utilities and Bill Payments
  - Water shutoffs suspended
  - Southern California Edison service disconnections suspended
    - Call 800-950-2356 or visit www.sce.com/safety/coronavirus
  - Long Beach Energy Resources disconnections suspended and gas service restored
- Tax Relief for Small Businesses
  - 90-day extension for tax returns and tax payments for all businesses filing a return for less than $1 million in taxes
  - Up to 12 month deferment on payment of sales and use taxes of up to $50,000, for up to 12 months
    - For businesses with less than $5 million in taxable annual sales
    - 12-month interest-free payment plan

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FOR MORE INFORMATION, VISIT WWW.SIGNALHILL.ORG/CORONAVIRUS
INFORMATION FOR BUSINESSES

- LA County (workforce.lacounty.gov)
  - Employer Assistance Grant Fund
- U.S. Small Business Administration Resources (SBA.gov)
  - Economic Injury Disaster Loan
  - Paycheck Protection Program
  - Small Business Debt Relief
- CA Infrastructure and Economic Development Bank Finance Programs (Ibank.ca.gov)
  - Disaster Relief Loan Guarantee Program

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CONTINUING TO SERVE THE COMMUNITY

- City facilities are closed to the public, we’re still OPEN for business
  - Water payments
    - Online www.cityofsignalhill.org, phone 562-989-7315, drop box at City Hall
  - Parking citations
    - Online www.cityofsignalhill.org, phone 800-300-9915
  - Planning and permitting
    - Email CommDev@cityofsignalhill.org, phone 562-989-7340
  - Public Works
    - Email PublicWorksEngineering@cityofsignalhill.org, phone 562-989-7250
  - General questions
    - Email Admin@cityofsignalhill.org, phone 562-989-7300
  - Library
    - Online www.cityofsignalhill.org/library, phone Monday - Friday 12:00 p.m. - 5:00 p.m.

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